



## **FREQUENTLY ASKED QUESTIONS (FAQ)**

### **What is an AccuDock made from?**

- Each AccuDock float is made from High Density Polyethylene (HDPE ) Plastic which completely encapsulates a block of EPS Foam.
- All of our products are made from “virgin materials” and contain no recycled materials. This ensures all AccuDock products are uniform and free of defects.
- All aluminum products are manufactured using 6000 Series - Marine Grade Aluminum to prevent corrosion and rust.

### **What colors are available for an AccuDock?**

- Each standard AccuDock is made from White HDPE on all sides.
- Black HDPE is used for Aluminum Full Frame Design systems.

### **What is the top surface of an AccuDock made from?**

- The top surface of an AccuDock is made using non-skid, levant textured HDPE plastic the same material is used on all sides, including the top and bottom.

### **What size floatation does AccuDock offer?**

- Numerous floatation depths are available, with a freeboard as low as 5" and as high as 98".

### **How much weight can an AccuDock gangway support?**

- A standard AccuDock gangway will support 50lbs per sq. ft.

### **How much weight can an AccuDock support?**

- Depends on depth of the floatation.

### **How much does an AccuDock module weigh?**

- Each module will weigh differently depending on the size and depth of float.

### **How do AccuDock floats get connected together?**

- AccuDock floats must first be “framed” using 2” x 2” Marine Grade Aluminum square tubing in order to connect them together. AccuDock has numerous “connectors” used to connect standard floats together. Installation Instructions can be found on our website.

### **What makes an AccuDock Floating Dock ADA compatible?**

- Numerous additions to a Standard AccuDock are needed in order to meet ADA requirements. AccuDock offers an “ADA Transfer Package” for AccuDock packages that incorporate a “slip” into the design allowing for an easy “transfer” from wheelchair to kayak.

### **What makes an AccuDock Gangway ADA compatible?**

- All AccuDock gangways can be made to meet ADA requirements such as length, slant ratio, railing size, height, scope, edge protection and continuous handrail extension and transition plates.

### **Why/When would a compensation float be needed for a gangway?**

- To support the additional weight of a gangway and prevent lifting of the AccuDock or if the gangway is “hinged” to the AccuDock.

### **What type of attachment method should I use?**

- Your Sales Representative will be happy to work with you on which attachment method would be the best fit for your location.

## **FREQUENTLY ASKED QUESTIONS (FAQ) – CONTINUED**

### **Who installs the docks/how difficult are they to assemble?**

- AccuDock has a list of approved contractors that can be recommended all of which are familiar with our product. Most of our customers install their own docks, install instructions are provided with all AccuDock orders and can be found on our website under <https://www.accudock.com/installations-forms/>.

### **How do AccuDock orders typically ship?**

- Typical AccuDock orders ship via common carrier. Either by flatbed trailer or covered 18 wheeler trailer. All AccuDock orders are palletized with protected corners and shrink-wrapped to ensure your order arrives free of damage. Overseas container deliveries are available upon request.

### **How long does it take to manufacture an AccuDock?**

- It will depend on what's in the current pipe line for production.

### **Can you add additional floats to an existing AccuDock?**

- Yes, however each situation is unique. You'll need to provide the design you currently have and go from there. Sections of the bump strip may need to be removed prior to connecting additional AccuDock floats.

### **Can you add bump strip to an AccuDock after manufacturing is completed?**

- Only on an Aluminum Full Frame Design system. For standard AccuDock floats bump strip must be installed prior to the aluminum frame being bolted to the float.

### **Can you add decking after an AccuDock has shipped/been installed?**

- Yes, it requires an additional frame to be installed prior to attaching deck boards. Deck boards are pre-drilled and cut to size for ease of installation.

### **Can my AccuDock stay in the water over the winter months?**

- Yes, an AccuDock will draft roughly 1” and “pop” to the surface if the water freezes.

### **What type of Warranty does AccuDock have?**

- Our Warranty can be viewed on the shared drive at

*<https://www.accudock.com/wp-content/uploads/2017/08/AccuDock-Terms-and-Warranty.pdf>*

### **What type of maintenance is required for my AccuDock?**

- Very little maintenance. AccuDock floats can be pressure washed or cleaned with a stiff bristle brush and ‘simple green’ cleaner. If left in salt water conditions, barnacles will need to be “scraped” off as needed (usually 2 – 3 times a year).

### **How do you anchor an AccuDock?**

- An AccuDock can be anchored using numerous different methods. Each method is unique to the projects conditions, your Sales Representative will recommend the best anchoring method for your AccuDock.

### **How does the Accudock handle salt water conditions?**

- The AccuDock warehouse is in Pompano Beach, Florida, right off the Atlantic Ocean and has had floating docks in the intercostal waterways, free of any problems. Our marine grade aluminum is not submerged in the water, and therefore not consistently subjected to corrosion.

### **Does AccuDock offer a permit pulling service?**

- No, AccuDock does not offer any service to assist in the permit process.

### **Will I need to pull a permit for my AccuDock project?**

- All Cities, Towns and Counties have different laws relating to what requires a permit and what does not require a permit. Please check with your local permitting agency for clarification. One key aspect of our AccuDock is that it can easily be removed and may not be seen as a “permanent structure”.